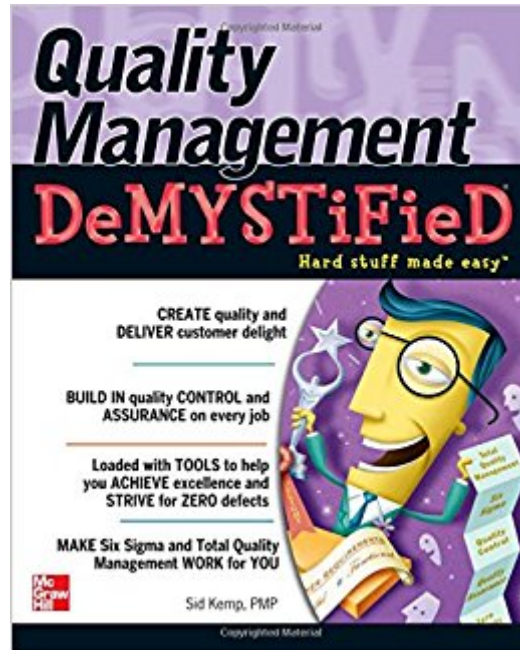


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# Quality Management Demystified



## Synopsis

Get past the hype to discover what quality management programs really work. Quality Management Demystified provides the basic terms, concepts, and tools for defining, measuring, and managing quality, from the earliest efforts at quality assurance and quality control, through Total Quality Management, to the rise and possible fall of Six Sigma.

## Book Information

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Average Customer Review: 4.5 out of 5 stars [See all reviews](#) (15 customer reviews)

Best Sellers Rank: #227,138 in Books (See Top 100 in Books) #100 in [Books > Business & Money > Management & Leadership > Quality Control & Management > Total Quality Management](#) #168 in [Books > Business & Money > Management & Leadership > Quality Control & Management > Quality Control](#) #4944 in [Books > Textbooks > Business & Finance](#)

## Customer Reviews

This book describes all of the aspects of Quality Management including Quality Assurance, Quality Control and Quality Standards. It's written in a down-to-earth manner and is extremely easy to read. Overall - an excellent buy!

This book is for engineering focus on. I like its concepts and terms as scientific methods to quality management on page 37, and how the item follows step by step the method for planning for quality engineering and quality standards-ISO 9000 and more on chapter 12, page 191. For me, I enjoy for looking at the list of acronyms and glossary section at the backward of cover book. So if you are a good student, do not forget to get this book, Quality management Demystified by Sid Kemp, PMP. Jaime Z. March 1, 2015

This is an good guide to the topic of Quality Management. It is well written and contains a plethora

of basic information. It is a good starter for someone who wants to become acquainted with the subject, but more detailed books would be required to initiate, create, and maintain a quality environment. The book was in great condition and arrived on time.

Written like a text book and offers information in a format useable from top management down to the worker on the production line. Covers basic quality principles and history of quality improvement. Quizzes after each chapter with answers in the back of the book. Fits nicely with Lean Six Sigma, Total Quality Management and Statistics with slant towards making it right the first time.

Just like the title indicates, this is a clear layman's read but with all the detail you need to get a solid grounding in Quality Management. I recommend this book to all co-workers who attend my quality workshops, and always get positive feedback. One of my favorite go-to texts for fresh ideas and approaches to presenting a rather technical subject matter.

Well developed and easy to understand breakdown of quality management concepts. This book is an excellent primer for the generalist or a stepping stone to further and more directed study of the field.

It is not compatible with simple kindle! Only for kindle Fire.

Great book for someone just starting out in the field! It was easy to read and the little review quizzes were helpful.

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Lean Six Sigma: The Ultimate Guide To Lean Six Sigma With Tools For Improving Quality And Speed! (Lean, Six Sigma, Quality Control)  
Axiomatic Quality: Integrating Axiomatic Design with Six-Sigma, Reliability, and Quality Engineering  
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